

**Feedback questionnaire for patients using the ambulatory COVID pathway**

Hi, this is \_\_\_\_\_ calling from the Royal Berkshire Hospital Covid Ambulatory Clinic.

You were recently reviewed by us, as you were given a Pulse Oximeter and phoned daily. We are conducting a feedback questionnaire to monitor our service and the feedback given will then help us to improve our service for future patients. Would you like to complete our questionnaire now? It should only take a few minutes.

We would like you to think about your recent experiences of our service. We are not asking about how you found your time in hospital or A&E, but how you found the service we gave over the phone.

Please note that this survey is completely anonymous and strictly confidential.

1. How likely are you to recommend our service to friends and family if they needed similar care or treatment?

**Extremely unlikely**

**Unlikely**

**Neither**

**Likely**

**Extremely Likely**

**Or don't know**

2. Can you tell us why you gave that response?

3. Please tell us anything that we could have done better?

4. On a scale of 1-5 (**5 being the most, 1 being the least**), how reassured and safe did you feel being called daily and having the Pulse Oximeter at home with you?

**1**

**2**

**3**

**4**

**5**

5. Do you have any additional comments?

Thank you for taking the time to complete the questionnaire. This feedback can help shape how we care for patients like you in the future.

Stay home and Stay safe.